



General Terms and Conditions Chalet Karin

If no other agreement is in place, our house apply to the [General Terms and Conditions of business for the Austrian Hotel Industry AGBH 2006](#) with modification of the cancellation policy §5 Chap. §5.5 and §5.6.

Cancellation policy of Chalet Karin

Things do not always turn out as expected, so sometimes a booked holiday has to be cancelled or terminated. There is no right of withdrawal according to § 18 Chap. 1 Z. 10 for distance and off premises contracts, instead the following cancellation rules apply:

As a result of the current situation, we have adjusted our terms of cancellations as follows for SUMMER 2021:

- you may cancel your booking without charge up to 7 days prior to your arrival.
- 7 days up to 1 day prior arrival: a fee of 100% of the booking amount applies
- In case of later arrival and/or earlier departure or a No-Show we will charge the total booking amount.
- No deposit required.

If you cannot travel due to an **official travel warning or entry ban**, a cost-free cancellation is possible.

We STRONGLY advise all our guests to arrange a Travel Cancellation Insurance.

To spare unnecessary expenses and anger on fees for cancellation or termination we recommend concluding [travel insurance](#). Click [here](#) to find more information in case of travel implications due to Covid-19.